

INTERNSHIP SPOTLIGHT

Justin Campbell



Graduation Semester & Year: Spring 2020

Semester & Year of Internship: Summer 2019

Major: Information Technology

Minor: Psychology

Hometown: Greensburg, PA

Hobbies: Snowboarding, Running, Golf

Campus Activities: Soccer

Future Plans/Career Goals: Systems Administrator

- **Internship (company/your title):**
Technimark LLC., Information Technology Intern
- **How did you find your internship?**
UPG Career Services Email
- **What were your duties?**
Completing general help desk support while monitoring a healthcare plastics manufacturing information system and configuring new workstations on the system.
- **How many hours per week were you at your internship site?**
~40
- **What did you enjoy most about your internship?**
How free I was to be able to complete tasks that I would in a real IT situation. They allowed me to help customers work through issues and configure new hardware and software by myself.
- **What was the most difficult aspect of the internship?**
Following and understanding IT standards and procedures while fixing issues in your own way.
- **How did your experience at UPG and in the Information Technology department prepare you for your internship?**
Not a lot of experience I had prepared me for the hands-on aspect of IT that I really had at my internship. Most of the things that were focused on were small and minor details of the larger picture.
- **How has your internship prepared you for a career?**
It has showed me what I would like to do with my future career but at the same time showing me what I do not want to do. It acted as a real world job rather than an internship which has prepared me for after graduation.
- **What recommendations do you have for other students about doing an internship?**
Take your time when looking for an internship and look for your best option rather than just jumping into one.

JC

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